



## INSTITUTE OF INSPECTION, CLEANING AND RESTORATION CERTIFICATION (UK)

Airport House, Purley Way  
Croydon, Surrey CR0 0XZ  
Email: iicrc@admin.co.uk  
Website: www.iicrc.co.uk

**CCT:** (2 day course) The **Carpet Cleaning Technician** course teaches the fundamentals of carpet cleaning. Topics include fiber types and characteristics, fiber identification, carpet construction and styles, dyeing at the mill, soil characteristics and the chemistry of cleaning. This course will also introduce the technician to the 5 methods commonly used in carpet cleaning. The differences between the CCT and CMT courses are, basically, a focus on either general or residential versus commercial applications.

**CMT:** (2 day course) The **Commercial Carpet Maintenance Technician** course teaches entry-level commercial carpet cleaning techniques to individuals engaged in the maintenance of commercial facilities. In addition to the basics of carpet construction, emphasis will be placed on teaching IICRC S100 carpet cleaning methodologies, safety procedures, and pro-active techniques to individuals who will perform these procedures in the field. Course graduates will have a basic understanding of the importance of preventative, interim, restorative and salvage cleaning and how they contribute to the overall success of the commercial carpet maintenance program.

**UFT:** (2 day course) The **Upholstery & Fabric Cleaning Technician** course covers upholstery fiber categories, fiber identification and testing, manufacturing of the fiber & fabric, chemistry of cleaning, upholstery cleaning methods, protections, spotting and potential problems. A student will have a specific knowledge about fabric and fiber content, as well as furniture construction. This enables students to identify limitations and potential cleaning related problems, on a given piece of upholstery.

**OCT:** (1 day course) The **Odor Control Technician** course covers olfaction and odor, odor sources, detection process, theory of odor control, equipment, chemical options and applications. The student will learn how to address odors caused from biological sources such as decomposition, urine contamination, and mold, combustion sources such as fire and smoke damage, and chemical sources such as fuel oil spills or volatile organic chemicals.

**CRT:** (2 day course) The **Color Repair Technician** course addresses the history of color, color theory, natural and synthetic dyes, dye methods, types of dyes, types of fibers, carpet styles and dye procedures. Other topics covered include color related cleaning issues such as fading, color loss due to contamination or bleaching, and the use of cleaning agents that may affect or remove color from carpet.

**RRT:** (2 day course) The **Carpet Repair and Reinstallation Technician** course teaches techniques and safety issues related to carpet repair and re-installation, carpet construction, inspection process prior to cleaning, tools of the trade, floor preparation, adhesives, carpet cushion installation, tackless strip and moldings, seaming, and proper stretching. This class also teaches various repairs that the carpet cleaner/restorer may come up against while dealing with an installed textile. This knowledge will enable the technician to recognize and avoid installation problems that may arise while performing carpet cleaning as well as how to correct many issues encountered.

**WRT:** (3 day course) The **Water Damage Restoration Technician** course is designed to teach restoration personnel that perform remediation work to give them a better concept of water damage, its effects and techniques for drying of structures. This course will give residential and commercial maintenance personnel the background to understand the procedures necessary to deal with water losses, sewer backflows, and contamination such as mold.

**ASD:** (3 day course) -PREREQUISITE: MUST HAVE WRT TO OBTAIN ASD- The **Applied Structural Drying** course covers the effective, efficient and timely drying of water-damaged structures and contents, using comprehensive classroom and hands-on training, in order to facilitate appropriate decision-making within a restorative drying environment. Students will experience live hands on use of instruments, extraction systems, drying equipment, and chemistry use in an actual flooded building situation.

**AMRT:** (4 day course) -PREREQUISITE: MUST HAVE WRT TO OBTAIN AMRT- The **Applied Microbial Remediation Technician** course covers mold and sewage remediation techniques to individuals engaged in property management, property restoration, IEQ investigations or other related professions. Emphasis will be placed on teaching mold and sewage remediation techniques to individuals who will perform these procedures in the field. Course graduates will be adequately equipped to perform remediation services, while protecting the health and safety of workers and occupants.



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**LCT:** (2 day course) The **Leather Cleaning Technician** course addresses leather identification and cleaning techniques for professional on-location cleaners, restoration and inspection service providers, as well as other related industries. Emphasis shall be placed on theory, practical application, proper identification of leather types, soiling conditions and proper professional solutions to the cleaning challenges faced by the individuals performing the work in the field.

**RCT:** (2 day course) *-PREREQUISITE: MUST HAVE CCT OR CMT, PLUS UFT TO OBTAIN RCT-* The **Rug Cleaning Technician** course covers area rug identification and appropriate cleaning techniques and methods to professional cleaning, restoration and inspection service providers as well as others in related industries. Emphasis will be placed on teaching cleaning theory, practical application, hands-on techniques, and understanding cleaning limitations.

**SMT:** (2 day course) The **Stone, Masonry, & Tile Care Technician** course provides precise information for the proper maintenance and cleaning of natural and man-made (cultured) stone, ceramic tile, masonry, and grout surfaces. Students will learn the theory behind and reasons for proper tools, chemicals and equipment. Emphasis will be placed on protecting surfaces, technicians and building occupants. Students completing the course will be adequately equipped to perform maintenance-related tasks involving stone, masonry and ceramic tile surfaces.

**SRT:** (2 day course) The **Fire & Smoke Restoration Technician** course concentrates on technical procedure for successfully completing the restoration of a fire and smoke damaged environment. Students will learn how to combine technical procedures with a practical approach to managing the job site and how that relates to pricing the job.

**HST:** (2 day course) The **Health & Safety Technician** class is a must for anyone performing restoration or mold remediation! This course is provided to increase safety in your workplace and reduce your company's risk of costly fines and penalties. It is also designed to put you ahead in the restoration industry to show insurance companies you and your staff is ahead of the competition regarding health and safety. Topics to be covered are: OSHA standards, Inspections, Citations and Penalties, Record keeping, Personal Protective Equipment (PPE), Hazard Communication, Hazardous Materials, Confined Spaces, and Blood-borne Pathogens.

**FCT:** (2 day course) The **Floor Care Technician** course is an introductory level course in hard surface floor care. Topics covered include Industry Overview, Health, Safety, & Liability, Floor Covering Materials, Chemicals, Tools and Equipment, Floor Care Principles & Procedures, Specialized Floor Care Procedures, Problem Solving and Trouble Shooting, Managing the Floor Care Function, and Industry Resources.

**RFMT:** (2 day course) *-PREREQUISITE: MUST HAVE FCT TO OBTAIN RFMT-* The **Resilient Flooring Maintenance Technician** course provides training to expand the knowledge and understanding of the professional technician in the maintenance of resilient flooring. Provides students with technical information that will aid in the identification of classifications within the resilient flooring category. Participants will learn about the basic raw materials used in the manufacturing process of each of these classifications. Classification identification will include common and individual characteristics and properties of the individual classifications. Students will learn the life cycle of the classifications of flooring in resilient category to include the manufacture, installation, maintenance and demolition of the products. Individual programs for each classification will discuss the impact of environmental conditions on productivity and frequency of cleaning.

**RFI:** (6 day course) *-PREREQUISITE: MUST HAVE SSI AND FCT TO OBTAIN RFI-* The **Resilient Flooring Inspector** course is intended to teach a basic understanding of resilient floor covering inspection. This course was developed for individuals engaged in inspecting, installing, creating and/or interpreting specifications, and for other related professions. Emphasis is placed on teaching participants an overview of resilient floor covering.

**MSI:** (4 day course) *-PREREQUISITE: MUST HAVE ISSI AND FCT TO OBTAIN MSI-* The **Marble & Stone Inspector** course is intended to teach a basic understanding of marble and stone floor covering inspection. This course was developed for individuals engaged in inspecting, installing, creating and/or interpreting specifications, and for other related professions. Emphasis is placed on teaching participants an overview of marble and stone floor covering.



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**ISSI:** (3 day course) The **Introduction to Substrate & Subfloor Inspection** course is an introductory, prerequisite course created to teach a basic understanding of substrates and sub-floors as they relate to finish floor coverings. This course was developed for individuals engaged in inspecting, installing, creating and/or interpreting specifications, and for other related professions. Emphasis is placed on teaching participants an overview of substrates and sub-floors.

**SCI:** (5 day course) *-PREREQUISITE: MUST HAVE CCT OR CMT, AND RRT TO OBTAIN SCI/SPI/SEN (NOTE: In lieu of the RRT, the student can show proof of a Certified Floorcovering Installers Association (CFI) CFI-R1, R2, C1, C2, CFI Master Installer status or attended the CFI Installation for the Inspector program, Installation Training (FIT) program, or achieved Journeyman status in an approved installation program)-* The **Carpet Inspector** Course focuses on preparing carpet inspectors for certification, it also serves as an introductory floor covering inspection course explaining basic investigation procedures that apply to all floor coverings. Some basic knowledge of fibers, yarn construction, carpet construction and installation is assumed and the emphasis is on field testing, lab testing, inspection techniques, advanced construction, installation and maintenance issues as well as report writing, warranty interpretation, color issues, photography, sample collection, practice and tours of related facilities.